RMA REQUEST FORM

In order to expedite the processing of your RMA number, please DOWNLOAD this form first, then fill it out completely and click the "Email" button on the bottom to email "sven.amudsen@pvpaeo.com. Once your RMA request is processed, we will return this form to you with your Return Material Authorization Number via email.

Company Name: _____ Telephone: _____

Shipping Address: _____ Fax: _____

_____

_____ E-Mail: _____

Request

Contact Person: _____ Date: _____

Qty	Part Number	Serial Number	Product Name	Reason for return

PVP Advanced EO Systems Inc., will not accept products returned without an RMA Number

Please select one of the following:

Warranty ☐
Repair / Upgrade ☐
Credit ☐

RMA # ☐

Please be advised - Assessment / evaluation of any returned product normally takes at least ***30 business days*** . Once the evaluation has been completed, customer approval is required before processing. At this point, PVPAEO will not proceed with any repairs or upgrades unless previously agreed to. Completion of required repairs / upgrades may take ***at least 60 additional business*** days depending upon specific lead times of ordered components.

Email